

Three Tuns, Guilden Morden – Survey Summary

Introduction

The summary of the results of the questionnaire is given below.

99 (2 late) questionnaires were returned that represented 126 persons. The percentages given are those for the 126 persons except where otherwise stated.

Age group 18 to 25: 0% 26 to 40: 7% 41 to 60: 43% 61 +: 50%

1. How often did you use the Three Tuns when it was open?

daily: 0% 4 + per week: 2% 2/3 per week: 14% weekly: 20%
monthly: 10% 2/3 per month: 18% now and again: 38% Never: 1%

2. What did you visit the Three Tuns for? (Tick all that apply)

drinks: 80% group gathering e.g. book club: 38% advertised entertainment: 28%
special occasions: 46% food: 80%
other: on 15 questionnaires The three most common were:
Meeting point / socialising
Themed nights
Good beer

3. When the Three Tuns was open:

a) what did you like most about it?

90 questionnaires, providing 21 individual topics with 180 opinions and the “liked most” top six are:

Good food 20%
Friendly atmosphere 20%
Good traditional pub for meeting and socialising 14%
Open fire 12%
Easy walking distance for meal and drinking 10%
Good beer 8%
Each of the remainder is under 3% (NB percentages are of opinions)

b) what did you like least about it?

63 questionnaires, providing 27 individual topics with 91 opinions and the “least liked” top five are:

Lack of effective support staff / speed of service 15%
Atmosphere in dining room 13%
Decor 8%
Toilets 8%
Smallness of bar 6%
Each of the remainder is under 5% (NB percentages are of opinions)

4. If the Three Tuns reopened as a pub would you use it?

Yes: 98% No: 1%

5. If the opportunity arose, do you think a community co-operative run pub is a good idea?

Yes: 60% No :11% If “No” please give your suggestion Privately owned pub/restaurant
Free house
Professionally owned with local support
Community owned professionally run

I do not know enough about what a co-operative is to decide: 26%

6. If your answer to 5 is yes, would you be interested in being part of the community co-operative?

Yes, as a shareholder: 16% Yes, as a volunteer: 12%
No: 17% I need more information: 41%

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7. Which of the following features would attract you to a newly opened Three Tuns pub?

Yes	No	Indifferent	
17%	15%	67%	all day opening
83%	1%	15%	bar snacks
79%	2%	18%	real ales
55%	1%	44%	wine list
96%	0%	3%	lunch/evening meals
39%	8%	52%	morning coffee/afternoon teas
67%	8%	24%	family friendly
46%	10%	43%	dog friendly
27%	28%	44%	televised international sport
17%	15%	67%	Wi-Fi
85%	1%	13%	real open fire in winter
68%	6%	25%	occasional themed nights (quiz, race et cetera)
63%	3%	33%	garden events (bbq, "Not the Dog Show" et cetera)
74%	1%	25%	functions catered for (birthdays, weddings, funerals et cetera)
78%	1%	21%	meetings for local social groups

Others

9 questionnaires, providing 9 individual topics with 12 opinions and the top three are:

Landscaped garden area for children

Landscaped garden area for eating outside

Outside live music/ local bands

2 No. each for the above and 1 No. each for the remainder

Would any of the above discourage you from using the pub? If so please specify?

29 questionnaires, providing 11 individual topics with 36 opinions and the top three are:

Too much television 61%

Children running around 8%

Dogs 8%

Each of the remainder is under 3%

(NB percentages are of opinions)

8. Is there anything you'd like to change about the Three Tuns if it reopened as a pub?

61 questionnaires, providing 20 individual topics with 74 opinions and the top six are:

Decorate throughout 16%

Improve area and comfort in the bar 12%

Landscape the garden and children's play area 11%

Toilets generally with no direct access from restaurant and bar 11%

Better food menu 8%

Open plan dining and bar area 8%

Each of the remainder is under 5%

(NB percentages are of opinions)